



Fork Trucks Ltd

Plot 4, Unit 1
Warrenwood Ind Estate
Stapleford
Nr Hertford
Herts SG14 3NU

Tel: 01992 503463
Fax: 01992 501584
E-Mail: enquiries@cdforktrucksLtd.co.uk
Web Site: www.cdforktrucksLtd.co.uk

PRIVACY POLICY

The new General Data Protection Regulations (GDPR) takes effect on 25th May 2018. As a company we are committed to protecting your privacy and maintaining the security of any personal information received from you. We strictly adhere to the requirements of the GDPR legislation in the UK & our registration number is ZC070765.

Collection of Information

C&D Fork Trucks Ltd may collect details provided by you when you register with our website, make an enquiry through our web pages or a call into our offices or through a member of our staff. We hold company information within our system, this information includes Company name & contacts, company address, landline/mobile telephone numbers, email address, VAT number, Bank details.

How we use the information you provide

We use the information we collect to supply our services to you. We may also use your contact details to communicate with you. We may contact you by email, post, text message or telephone. We may use your information to send you industry related news & marketing information. Where you have referred a colleague's email address, we use this information to send an email out to them. We will not share your information for marketing purposes with any third-party companies.

What we do with your personal information

All the personal data we process is processed by our staff in the UK. We follow strict security procedures in the storage and disclosure of information which you have given us, to prevent unauthorised access in accordance with the UK data protection legislation. In order to maintain the accuracy of our database, you can check, update or remove your personal details by emailing us at enquiries@cdforktrucksLtd.co.uk. We do not sell, rent or exchange your personal information with any third party, except to help prevent fraud, or if required to do so by law.

Cookies

We use a technology called "cookies" as part of a normal business procedure to track patterns of behaviour of visitors to our site. A cookie is an element of data that our Website sends to your browser which is then stored in our system. You can set your browser to prevent this happening. Any information collected in this way can be used to identify you unless you change your browser settings.



Company No. 5173824

Registered Office:
Building 15, Gateway 1000,
Stevenage, Herts SG1 2FP



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How long we hold your information

The information we use for marketing purposes will be kept with us until you notify us that you no longer wish to receive this information.

Your rights as an Individual

If at any point you believe the information we process on you is incorrect, you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your Personal Data, you can contact our Data Manager who will investigate the matter.

Our Data Manager is Richard Cooke and you can contact him at enquiries@cdforktrucksLtd.co.uk.

Alternatively if you are unhappy with how we handle your data, you have the right to complain to the UK Information Commissioner's Office (ICO):

Website: <https://ico.org.uk>

Telephone: 0303 123 1113

John Cooke

Managing Director



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